



mlcGo

Service Provider Agreement

Terms & Conditions

Services Terms and Conditions apply to all services carried out by Service Providers using Almajdouie Logistics Go (hereinafter referred as "mlcGo") as an online-Platform provider for their registered Shippers, against requested and received shipment orders by the Shipper and come into force once the Service Provider accepts shipment through the mlcGo online-platform.

(hereinafter referred to individually as a "Party" and collectively as "the Parties").

Pronouns. The use herein of the masculine pronouns "him" or "his" or similar terms shall be deemed to include the feminine and neuter genders as well and the use herein of the singular pronoun shall be deemed to include the plural as well.

Preamble:

WHEREAS, 1st Party- Almajdouie Logistics "mlcGo" is in the business of providing logistics services to the Shippers via the mlcGo online-platform via their registered vendor/service providers; and

WHEREAS, the 2nd Party- "Service Provider" accepted & agreed to provide logistics services from time to time to the mlcGo's registered shippers requested and booked via mlcGo online-platform.

NOW, THEREFORE, the Parties hereby agree on following Terms and Conditions:

Definitions:-

- mlcGo: - Application and Platform for shippers to find nearby service providers in order to arrange cargo movement at agreed rates, scope, origin and destination.
- Shipper: - Registered mlcGo customer using the application to locate suitable transporters to transport cargo.

- Receiver: - Shipper's assigned consignee to receive the shipment/cargo.
- Service Provider: - the transporter providing the transport activities as booked via the mlcGo application.
- Agreement: the agreement made between the Service Provider and mlcGo.
- Terms and conditions: The Terms and Conditions for any Transportation services enclosed hereinafter the agreement.
- Force majeure: unforeseeable circumstances that prevent mlcGo from fulfilling a Service.
- Shipment / Cargo: The goods designated for transport by the shipper.
- Digital Consignment Note: The digitally generated cargo bill of lading issued to describe the origin, destination and description of cargo to be transported.
- Digital Signature: The system captured signature from the parties (Shipper, Driver, and Consignee).
- Digital Consent: Recognition by the Service provider for digitally accepting these Terms and conditions.
- Loss /Damage: any damage or loss during the Transportation will be dealt as per Article 12.
- Waiting / Delay time- Time beyond permitted allowance for Loading and Offloading as per Article 5.3.

Article 1: Term and Renewal of the Agreement

This Agreement shall come into force from the Effective Date of creating user account and on successful registration with mlcGo and shall be considered for each of the services ordered by Shipper & accepted by mlcGo unless terminated by mlcGo by deactivating the user account and clearance of all obligations, liabilities, damages, claims debts created by service provider during performance of the services.



mlcGo

Service Provider Agreement

Terms & Conditions

Periodic re-registration & recertification of the service provider will be done through mlcGo online platform to monitor the ongoing requirements fulfillment by the Service Provider to keep their account active. MLC will have to right to deactivate or block the account until the Service Provider fulfills the requirement of mlcGo registration as updated from time to time..

Article 2: Services

mlcGo is an on demand, online Transportation platform, which enables shippers & service providers to connect through the mlcGo website / App to move all types of cargo and or freight from an agreed pick up point to an agreed delivery point.

mlcGo will NOT deal or provide any services or products to any of OFAC (Office of Foreign Assets Control) sanctions countries in accordance with the law of KSA.

Article 3: Access to User Account

mlcGo will provide access and a user account to the Servicer Provider to register & use the Online-Platform in compliance with the terms and conditions of this agreement.

By accepting these Terms and conditions digitally on mlcGo website/APP, Service Provider will be providing a digital consent to mlcGo.

The mlcGo's Website/APP Policies and Terms & Conditions may be changed or updated occasionally to meet the requirements and standards. Therefore the Service Provider are encouraged to frequently visit these sections in order to be updated about the changes on the website/app. Modifications will be effective on the day they are posted.

3.1 User Account Eligibility and Liability

The Service is not available for use by persons under the age of 18. Service Provider may not authorize third parties to use Service Provider's Account, and the Service Provider shall not allow persons under the age of 18 to receive transportation or logistics services requests from mlcGo. Service Provider shall not assign or otherwise transfer Service Provider's Account to any other person or entity. The Service Provider agrees to comply with all applicable laws when using / performing the Services and the Service Provider may only use / perform the Services for lawful purposes (e.g., no transport of unlawful materials). Service Provider shall protect and take all necessary acts to protect access to and not introduce or allow to be introduced any virus or other malicious code into, mlcGo's affiliates servers, applications, and other technical infrastructure.

3.2 The Service Provider agrees that he shall not;

- reproduce, modify, prepare derivative works based upon, distribute, license, lease, sell, resell, transfer, publicly display, publicly perform, transmit, stream, broadcast or otherwise exploit the Services except as expressly permitted by mlcGo;
- cause nuisance, annoyance, inconvenience, remove of any copyrights / trademark or property damage, whether to the Service Provider or any other party. In certain instances, the service provider may be asked to provide proof of identity to access or use the Services, and it is agreed that access may be denied if the service provider fails to provide suitable proof of identification;
- attempt to gain unauthorized access to website/App;
- use the Services in a way that could damage, disable, overburden, impair or compromise mlcGo's / affiliates systems or security or interfere with other users/ interfaces of the mlcGo;
- upload or transmit any offensive or objectionable material in relation to the Services through mlcGo/ affiliates online platforms;



mlcGo

Service Provider Agreement

Terms & Conditions

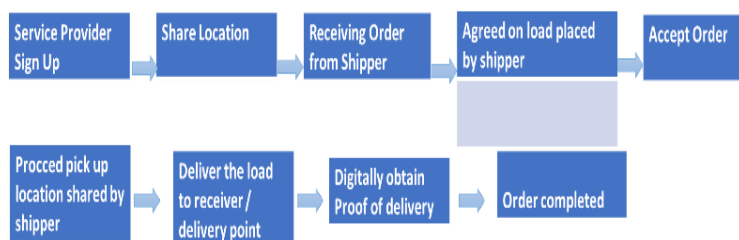
3.3 VAT (Value Added Tax) Registration Certificate

Service Provider to declare and upload the valid VAT (Value added Tax) registration certificate (if applicable) at the time of account registration with mlcGo online- platform.

Where applicable, it is Service Provider's responsibility to refresh and upload the updated VAT on revision or renewal.

Article 4 Process of Registration & Confirming Pick-up:

The Service Provider can accept and perform the service via the mlcGo APP or website and accept appointment accordingly.



mlcGo have Right to nominate/priority & assign the service to any registered Services Provider

The Shipper will provide the following information as part of requesting a Transportation Booking:

1. The origin and destination addresses for the Shipment/cargo;
2. The requested dates for pickup and drop-off of the Shipment/cargo;

3. Assign consignee to receive the Shipment/Load with the valid identification documents & contact details (in case consignee is the company a designated employee can be a receiver and he must sign the digital signature/ proof of delivery) .
4. A description of the cargo being transported as part of the Shipment/Load (including weight);
5. The specific equipment requirements; and
6. Any other information necessary for the safe and proper transportation of the Shipment/load.

The Service provider agrees that mlcGo will not be bound by any obligation to provide the Service provider with a minimum agreed numbers/tonnage of /Shipments.

Article 5 Obligations:

5.1 Service provider's Obligation

1. To comply with Government rules and regulations.
2. To have available Valid vehicle registration, driving licence, National / Government ID, Employee ID , MVPI, Permission card, licences, insurance and any other official documents or permits as outlined by the Territories law or Government.
3. Upon commencement of this agreement and successful registration, the Service provider will be obliged to collect products from the stipulated collection point as instructed by mlcGo from time to time and deliver such products timeously and without unnecessary delay to designated delivery points as instructed by mlcGo.



mlcGo

Service Provider Agreement

Terms & Conditions

4. All transportation will commence immediately or as scheduled on accepting the job through the website/App.
5. On receiving the agreed goods for Transport, the Service provider must ensure that the packing is sound, the proper documents are present and the goods are made available in the agreed place, time and manner and no deviation between the documents and actual goods receiving.
6. The Service provider will transport, collect and deliver the products in accordance with the scope of work, delivery instructions, loading time, destination and condition of the loads requested by Shipper.
7. The Service provider must ensure delivery of cargo in the same condition as received, at the right time as estimated and to the right receiver without shortage, damage or loss.
8. Service Provider to make sure goods/cargo fully protected during the transit, to provide utmost protection by waterproof sheeting such as plastic, canvas or tarpaulin where require to protect the goods/cargo from damage.
9. The Service Provider will be responsible for all fuel and maintenance of the vehicle deployed for the transportation activity.
10. The Service provider agrees that they will take the utmost of care and precaution, while providing services and will ensure that all applicable instructions and legislation is adhered to whilst the Service provider is loading, transporting, on time delivery and off-loading the products.
11. The Service Provider will maintain insurance of all vehicles being deployed under this contract & the loaded cargo up to delivery point and upon request will furnish proof of such insurance to mlcGo.
12. The Service provider will not overload any vehicles if so Service provider shall be held liable to make payment for any loss suffered by mlcGo or and by Shipper due to such incorrect loading and Service provider agrees that mlcGo may withhold any payment of any amounts to Service provider for such overloaded (or under loaded) vehicles.
13. Any penalties incurred as a consequence of any overloading will be the Service providers' responsibility.
14. The Service Provider will take every precaution to ensure the security of all shipments/ cargo in transit/in custody, including following instructions from local officials to secure the overall security of all shipments/ cargo during transit/ in custody.
15. The Service provider must be equipped with an operational smart mobile phone with active internet/data and must be contactable at all times and agrees that mlcGo and or Shipper may track them during any mlcGo transport operation for necessary cargo track and trace..
16. The vehicle or transport unit will be equipped with an operational tested and approved fire extinguisher.
17. Service Provider should takes necessary actions protect the load/cargo/goods during the transit from Rust and/or Oxidation &/or discoloration.
18. Service Provider should take necessary actions to protect the load/cargo/goods from rain and/or fresh water damage.



mlcGo

Service Provider Agreement

Terms & Conditions

19. Service Providers to make sure before the loading that if the product to transport is Pipes and Tubes, should be conveyed with caps to protect edge damages. If Service accept the loading without Caps and any damage happens during transit, it will be a sole responsibility of Service Provider.
 20. The Service providers' drivers/labourers should be medically fit to perform the work they are required to perform. Proof of medical fitness shall be provided on request of mlcGo.
 21. The Service provider, while in transit or on site of mlcGo and or Shipper , shall strictly adhere to and enforce discipline regarding the stipulations of the Occupational Health and Safety Act and all other applicable international/local legislation.
 22. The Service provider agrees that it shall at all times transport the goods/load/shipment in vehicles, which shall conform to all legal requirements as, amended from time to time.
 23. The Service providers' vehicles will only represent mlcGo at the times of any delivery order.
 24. Maintain all relevant correspondence and documentation relating to Services, Transactions, including each service, for a minimum period of 3 years from the date of Processing of the relevant Transaction.
 25. The Service provider should accept minimum 5 request per month. The Service provider will be considered blocked in mlcGo's network if they decline more than 5 requests per month.
 26. 1.5 The blocked Service provider can redeem registration and active account only after 1 week on mlcGo network.
 27. Service provider fully understand and agree that registration with mlcGo may not be transferred or sold to other party
 28. Service provider not allowed to re-sell or lease orders nominated to him to any third party transporters.
 29. Any Violation for point 22 & 23 will be lead to immediately terminate as well as fully responsible for consequence commercially or legally.
- #### 5.2 Shipper's Obligation
1. Only permitted Cargo can be shipped and should comply with and act in accordance with mandatory law of the territories.
 2. Shipper acknowledge that Shipper's age at least 18 years.
 3. Shipper is the owner of the goods/Load/shipment and or have the legal rights to request to Transport it.
 4. Shipper fully understand and agree that registration with mlcGo will not be transferred or sold to other party.
 5. Shipper shall not allowed re-selling or leasing our APP service to another parties.
 6. Shipper to pay for costs of Transportation /Services in advance.
 7. Shipper to disclose all information reasonably necessary for mlcGo to arrange transportation in compliance with applicable regulatory, legal and industry standards.
 8. Shipper shall be responsible and liable for providing accurate description of cargo



mlcGo

Service Provider Agreement

Terms & Conditions

- including without limitation commodity type, dimensions and weight, and any special handling requirements.
9. Shipper shall bear the maximum responsibility allowed by law to review and accept or decline the Service Provider's trailer for cleanliness, odor, leaks, dirt or other conditions that may be unacceptable to Shipper
 10. Shipper should ensure in coordination with Service Provider that adequate blocking, bracing and packaging for the safe stowage of Shipment / Load is used.
 11. Dangerous or hazardous goods permitted to carry only with advance notice, declaration from Shipper and agreement between the parties.
 12. Shipper is accountable for accuracy of the pickup (origin) location & delivery destination. Inaccurate locations could result in rejecting the order, cancelation fee or extra fees as to reach to updated location.
 13. Shipper will schedule and coordinate with recipient and facilitate the needed access permissions, presence of Receiver or any other accommodations to needed for loading/ pick-up or offloading/ receiving the load.
 14. Packing list, waybills, or documents uploaded to mlcGo by Shippers should match 100% at the time of loading with the actual goods and declared values.
 15. If the Receiver receives the goods without complaint, is an evidence that the Goods have been delivered in good condition and in accordance with this Services Agreement.
 16. It is Shipper's responsibility to make sure the Load completed and accurate, if any support material/equipment provided by the Shipper to perform the Service, it is Shipper's responsibility to make sure for the fitness of purpose.
 17. Shipper's responsibility to confirm that all Goods/load/shipment are fit for carriage and all steps have been taken to ensure the Goods have been appropriately prepared and packaged and are capable of being identified; and any Container provided by the Customer is in good condition and is suitable for the carriage of the Goods/Load/Shipment.
- #### **5.3 mlcGo 's Obligation**
1. To entertain and review the Transportation services request raised by the shipper in the system/App.
 2. To nominate/ assign the Service Provider based on goods described from shipper.
 3. To Issue Digital Consignment Note-waybill
 4. Allow shipper to trace the shipment through the system/App.
 5. Accept complaint within 24hrs from delivery.
 6. Respond to shipper complaint within 24hrs.
 7. To provide help desk for any issue faced shippers
 8. To Provide detailed Invoice of service performed.
- #### **Article 6 Payment Terms:**
1. mlcGo will provide the Market's best practice rates against the each order requested by Shipper to Service provider through website/App to accept.
 2. Both Parties agree that once Service provider has accepted and provided all services to Shipper in an efficient and timeous manner and



mlcGo

Service Provider Agreement

Terms & Conditions

- Receiver signed the proof of delivery (digitally), System shall generate an invoice.
3. A compulsory statement, generated by Service provider must be submitted monthly with the invoicing.
 4. Payment shall be made to Service provider at the rate agreed and within the agreed terms agreed between mlcGo and Service provider.
 5. Any value added tax chargeable in respect of any services under this Agreement shall, on delivery of the value added tax invoice, be paid in addition to any sum agreed to be paid hereunder.
 6. Shipper must provide the full bank details at the time of registration of account.

Article 7 Insurances & Liabilities

Service Provider shall carry and maintain or cause to carry and maintain in force appropriate insurance coverage, including but not limited to, the following insurances. The cost of such insurance specified in below hereunder shall be to Service Provider's account. Such insurances shall include a cross liability clause so that insured are regarded as third parties to each other. At mlcGo's request, Service Provider shall permit mlcGo to examine any or all of such insurance certified by the insurance carrier(s) showing that such insurance has been procured, is properly maintained, and indicating the expiration date. Should Service Provider at any time neglect or refuse or fail to provide any insurance's, mlcGo shall have the right to procure such insurance, at the cost of Service Provider. Service Provider shall provide mlcGo written notice of cancellation or material modification of the policies at least (60) days prior to such cancellation or modification.

All insurance policies required by this Agreement shall, as applicable, be primary and shall waive subrogation and contribution against mlcGo and Client. Service Provider represents and warrants that there are no exclusions or limitations under any such policies that would prevent coverage for any liability assumed by Service Provider under this Agreement.

In addition, mlcGo and Client shall be named, included or added as additional insured on Service Provider's CGL and AL policies and Client as loss payees on the Cargo policy as evidenced by an endorsement on the certificates of insurance.

(i). Comprehensive Automobile Liability:

Comprehensive Automobile Liability Insurance covering own, non-owned and hired/leased/rented automotive equipment and vehicles under their care/custody and control, providing coverage with a minimum combined single limit of SAR 200,000 (Two Hundred Thousand Saudi Riyal Saudi Riyal) against injury, death, or property damage on each and every occurrence.

(ii). Comprehensive General Liability:

Comprehensive General Liability Insurance providing coverage for damage because of bodily injury (including death at any time resulting therefrom) and personal injury sustained by any person or persons or loss of or damage to property caused by any occurrence or accident arising out of any operations in connection with this Agreement with, except as otherwise specified below, a combined single limit of SAR 200,000 (Two Hundred Thousand Saudi Riyal) per occurrence and unlimited in aggregate. Such insurance shall provide for contractual liability and shall not exclude professional negligence, mlcGo's existing property and property of others including that of mlcGo's under care, Property of client, custody and control of Service Provider and shall include coverage for completed operations limited to SAR 500,000.00 (Five Hundred Thousands Saudi Riyal).

(iii). Workmen's Compensation and Employer's Liability:



mlcGo

Service Provider Agreement

Terms & Conditions

Workmen's Compensation and Employer's Liability insurance including overseas traveler's personal accident insurance and/or similar statutory social insurance in accordance with law, which may be applicable to all its employees engaged in accomplishing WORK worldwide and 24 hours. Statutory Workers' Compensation Insurance coverage in such amounts and in such form as required by applicable state law and Employer's Liability insurance with limits of liability not less than SAR 1,000,000 (One Million Saudi Riyal) per person/per accident/per occupational disease. Such insurance should also cover the risk of expatriation/repatriation and transportation.

iv). Hauliers Liability Insurance:

Service Provider shall be obliged to arrange for hauliers liability insurance with a minimum limit of SAR 100,000 (One Hundred Thousand Saudi Riyal) per event to cover loss or and damage to the cargo during in transit , custody and control caused by fire, explosion or accident to the carrying vehicle, handling, arising out of negligence of Service Provider.

The coverage provided under the policy shall have no exclusions or restrictions that would foreseeably preclude coverage relating to cargo claims, including, but not limited to, exclusions for unattended or unattached trailers, theft, commodities transported under this Agreement, refrigerator breakdown or lack of refrigerator fuel.

Article 8 Indemnity

Service Provider agrees to indemnify and hold mlcGo and its officers, directors, employees and agents harmless from any and all claims, demands, losses, liabilities, and expenses (including attorneys' fees) arising out of or in connection with:

- (i) Performance of the Services
- (ii) Service Provider's breach or violation of any of The Agreement's Terms;
- (iii) Service Provider's use of your User Content; or
- (iv) Service Provider's violation of the rights of any third party including the Shipper.

Article 9 Termination

1. mlcGo will have the right to terminate the agreement by deactivating the account of Shipper.
2. Violation of any clause under this agreement by Service Provider will lead to Termination.
3. Either party will have the right to terminate the agreement if any Party becomes insolvent, subject to a petition under bankruptcy, or is placed under the control of a liquidator or receiver.
4. Termination can be made due to the occurrence of an event of force majeure in accordance with the Article 12 Force Majeure.

Article 10 Sub-Contracting Prohibition

Service Provider shall not have the right to subcontract any part of this Agreement, sub-hire personnel or any distributor, representative or trader, without the prior notice and approval of the First Party as to subcontracting and the terms of condition therein. To perform the services Service Provider will only be allowed to use the Trucks and driver register under their name with mlcGo!

Article 11 Confidentiality and Non-Solicitation

It is hereby agreed by the Service Provider that they shall, at all times, keep strictly confidential any confidential information belonging to the mlcGo and or Shipper that may be disclosed to it, including but not limited to such other mlcGo's customer information, NETWORK (IT STRUCTURE), cooperation partner, service prices, details of the cargo, vendor details, trade



mlcGo

Service Provider Agreement

Terms & Conditions

secrets, know-how, processes, performance data, reports, details of Personnel, consignors, customer lists, financial data, etc., and shall not, without the prior written consent of the mlcGo, use, refer to or disclose to any third party any confidential information.

The Service Provider undertake to keep in confidence mlcGo's and Shipper Confidential Information which has become known to the Service Provider in relation to this Agreement and shall not use such Confidential Information other than for this Agreement or disclose Confidential Information to any other (third) party and or Shipper during the term of this Agreement and a period of three (3) years after deactivation of account, expiry or termination of the Agreement.

Non-Competition: Service Provider covenant and agree that, during the term of Agreement with the Company and for three (3) years after the termination thereof, regardless of the reason for the termination, you will not, directly or indirectly, anywhere in the Territory, or on behalf of any Competitive Business perform the same or substantially the same service.

Article 12 Force Majeure

If performance of this Contract is directly prevented or delayed, in whole or in part, by earthquake, typhoon, flood, fire, war or other force majeure events which are not foreseeable, and the occurrence and consequences thereof are unpreventable and unavoidable, the affected party shall immediately notify the other party of the occurrence of such a force majeure event by facsimile or by post, signed by authorized signatory of the party within 30 days from the date of the incident. After negotiation, the Parties may decide to release the affected party from performing all or a part of its obligations hereunder, and to enter into a supplementary agreement for remedial measures. No party shall be liable to the other party for any breach of this Agreement during the period during which the Force Majeure continues but each party shall take all

remedial measures to minimize the loss arising during such period.

Article 13 Safety, Health & Environment

1. _____ mlcGo places, and requires the Service Provider to place the highest importance and priority on safety, security, health and protection of the environment during performance of the Services as per Industry Standard & mlcGo standards.
2. The Service Provider shall be responsible for safety related to, and during the performance of the Services, and shall take proper measures to ensure they and their Subcontractors according to the mlcGo standards:
 - i) Provide and maintain a safe and secured environment
 - ii) Properly protect all Persons in the mlcGo's and /or Client and/ or their Subcontractors' home and branch offices, employed or otherwise, from risk of injury and danger to health and Properly protect all property from unreasonable or unnecessary damage or loss.

Article 14 Delays

1. If the delay is from Shipper, Shipper will bear the delay Charges and Service provider will get the Refund as below on back to back basis;
 - a) _____ Waiting / Delay in loading: free time permitted for loading & any delay beyond as mentioned and calculated in below table
 - b) _____ Waiting / Delay in offloading: free time permitted for offloading & any delay beyond as mentioned and calculated in below table

Vehicle Type	Allowed hours for load	Allowed hours for offload	Delay	Refund Amount to Service provider
Small Car & Van	0.5 Hour	0.5 Hour	<.05 H	25 Halla per Minute
Light Vehicles	1.0 Hour	1.0 Hour	<1 hr ~ 8 hrs	25 SAR
			<8 hr ~ 24 hrs	300 SAR
Medium Vehicles	2 Hour	2 Hour	<2 hr ~ 8 hrs	40 SAR
			<8 hrs ~ 24 hrs	400 SAR
Heavy Vehicles	4 Hour	4 Hour	<4 hrs ~ 8 hrs	60 SAR
			<8 hrs ~ 24 hrs	600 SAR



Service Provider Agreement

Terms & Conditions

- c) _____ Waiting / Delay time will count via our website/App with all consequence fees for waiting or delay
- 2. If the delay is from or due to the Servicer provider, no fees but will reflect to his performance, ranking on system as well as priority to get orders or may lead to deactivation of account.

Cancellation Category	Refunds
In 24 hrs ahead of schedule trip	Free
Trip Start & service provider in transit	150 SAR
Upon Arrival	300 SAR
Wrong Vehicle ordered	300 SAR

- 2. If the delay is from or due to the Servicer provider, no fees but will reflect to his performance, ranking on system as well as priority to get orders or may lead to deactivation of account.

Article 15 Cancellations

- 1. If the Cancellation is from or due to Shipper as per below conditions, Shipper will bear the Cancellation Charges and Servicer provider will get the Refund as below on back to back basis;
 - a) Intentionally wants to cancel the Order after placing it, before Service Provider accept & starts the journey or 24hrs before the scheduled time of pick-up will be with no cost but exceeding it cancellation charges will be applied.
 - b) Wrong dimension/weight lead to wrong order: Goods/Shipment/Load not conforming in actual to the dimension/ weight described by the Shipper. Failure may result in cancellation with applying cancellation charges or to accommodate the order with additional charges to shipper by providing an alternate vehicle.
 - c) Shipper not furnish, mention or wrongly describe any specific conditions, requirement, equipment for performance of job, could result in cancellation or to accommodate with additional charges agreed.
 - d) Wrong Pick-up Location shared by Shipper lead to cancellation

Cancellation Category	Cancellation Fees
In 24 hrs ahead of schedule trip	Free- low rating on app
Trip Start & service provider in transit	Free- low rating on app
Wrong Vehicle ordered	Free- low rating on app

Article 16 Governing Law and Dispute Resolutions

This Contract will be governed by, and all disputes, claims, controversies or disagreements in relation to or arising out of this Contract (including the formation, existence, validity, enforceability, performance, or termination of this Contract and, in particular, the validity and applicability of the arbitration shall be resolved in accordance with, the laws of the Kingdom of Saudi Arabia.

Any claim, disagreement, or dispute arising in connection with this agreement shall be settled amicably & expeditiously. In the event of failure of such, the dispute shall be subject to arbitration.

Article 17 Notices

Unless explicitly provided for otherwise herein, any notice, advise, consent, or other communication permitted or required to be given by one Party to the other under this Agreement, except for the routine



mlcGo

Service Provider Agreement

Terms & Conditions

exchange of business information between the Parties, shall be given as follows:

- 1.1. All notices shall be written in English, and delivered by hand or registered mail. The communication will be considered as given on the date of its confirmed receipt.
- 1.2. Communication shall be addressed to the representative and delegated authorized representative.

Article 18- Severability

If any Section or provision of this Agreement is found to be invalid and /or illegal or unenforceable this Agreement shall remain in full force and effect; and any invalid, illegal or unenforceable Section or provision or any portion thereof shall be deemed stricken out or shall be replaced with a legal and enforceable one approximating the original intent of the Parties.

In Witness Whereof the Parties have caused this Agreement to be executed by their duly authorized representative on the day and year first written hereunder on completion of online registration, at online platform of mlcGo through website/APP .